

Classes are available at select community colleges throughout the U.S. on campus or 100% online.

### General overview of courses:

#### **Human Relations/Organizational Behavior**

Learn human relationship techniques and leadership skills to build strong employer-employee relations.

#### **Computer Applications (Technology)**

Learn the latest software applications for business including word processing, spreadsheet, database, and presentation graphics.

#### **Business Communication Skills for Managers**

Develop strategies for effective internal and external business communications, including verbal and nonverbal techniques, writing, and public speaking.

#### **Principles of Management**

Learn key management concepts and principles to improve business efficiency and productivity.

#### **Principles of Marketing**

Learn basic marketing strategies and techniques with regard to the product, pricing, distribution, and communication.

#### **Human Resources Management**

Learn the skills for human resource planning, staffing, training, compensation, and managing labor relationships.

#### **Financial Management & Budgeting**

Learn to use accounting, budgeting, and other financial management tools to create, interpret, and analyze financial information for successful operation of a business.

#### **Retail Management**

Learn retail management and store operations including merchandising, operations, layout, store organization, site location, and customer service.



## Get started with the

# Retail Management Certificate

Whether you are new to retail or a seasoned professional, the Retail Management Certificate can be the difference that gets you the position or promotion you are seeking.

- 1
- Explore the Retail Management Certificate

Visit www.retailmanagementcertificate.com to learn more and discover the benefits of the Retail Management Certificate.

2

Find an Approved College

Visit www.retailmanagementcertificate.com/for-students and select "Find College" to identify your college of choice. You can choose a nearby campus, or select a 100% online campus anywhere in your state. If there are no approved colleges in your state, look for a 100% Online National Provider.

- 3
- 4
- Apply to the College of your choice and Register for Classes
  Check with your college representative to learn about application and registration deadlines. Don't wait to apply!
- 6
- 7

Begin earning your Retail Management Certificate Your future starts now.

#### To learn more visit: www.retailmanagementcertificate.com